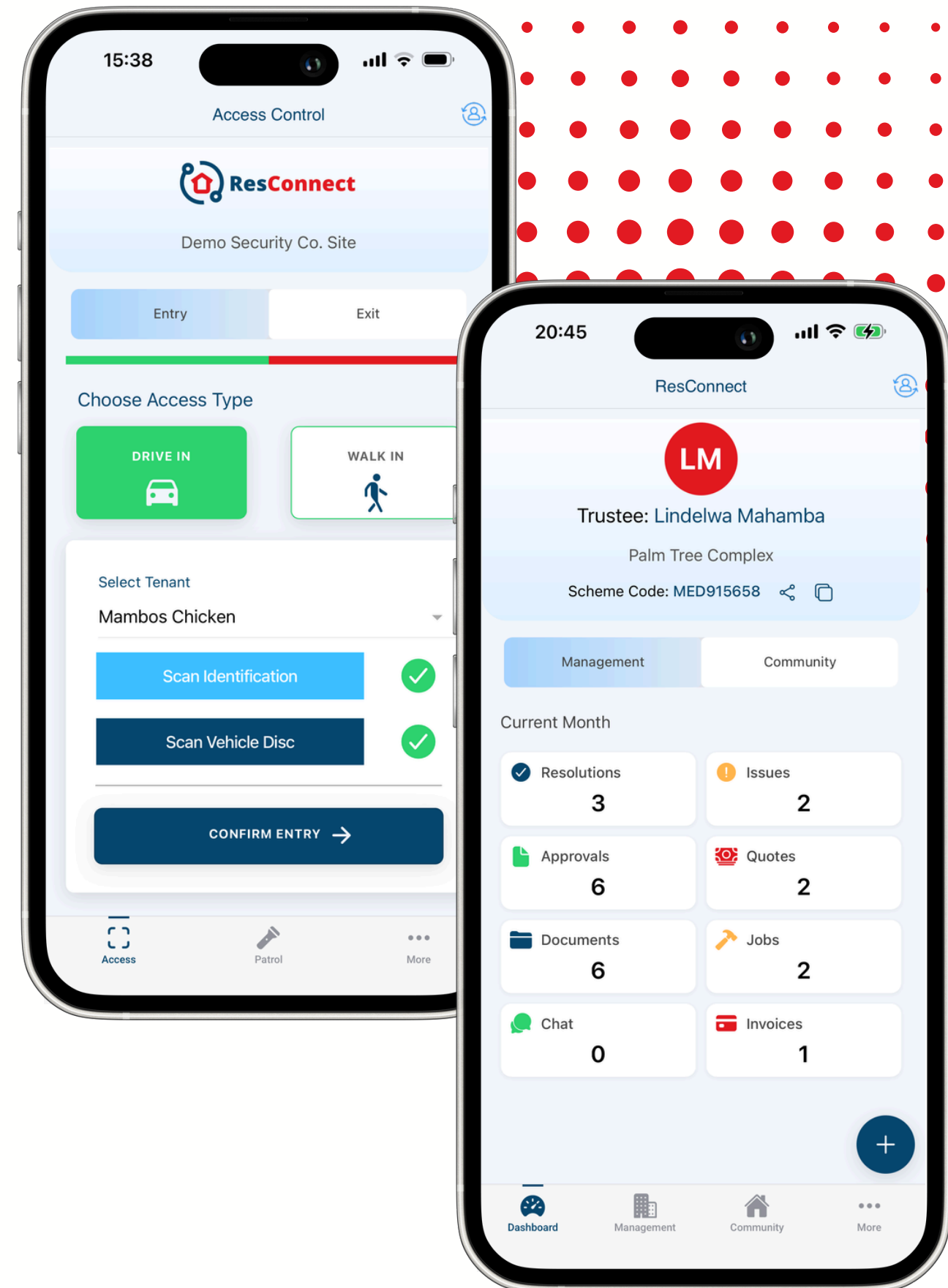


Small Solution big impact





ResConnect

SECURE ACCESS | SMARTER COMMUNITY LIVING

Disclaimer

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Residential Management



Current users



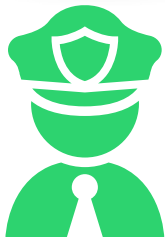
Owners/Tenants



Managing agent



Trustees



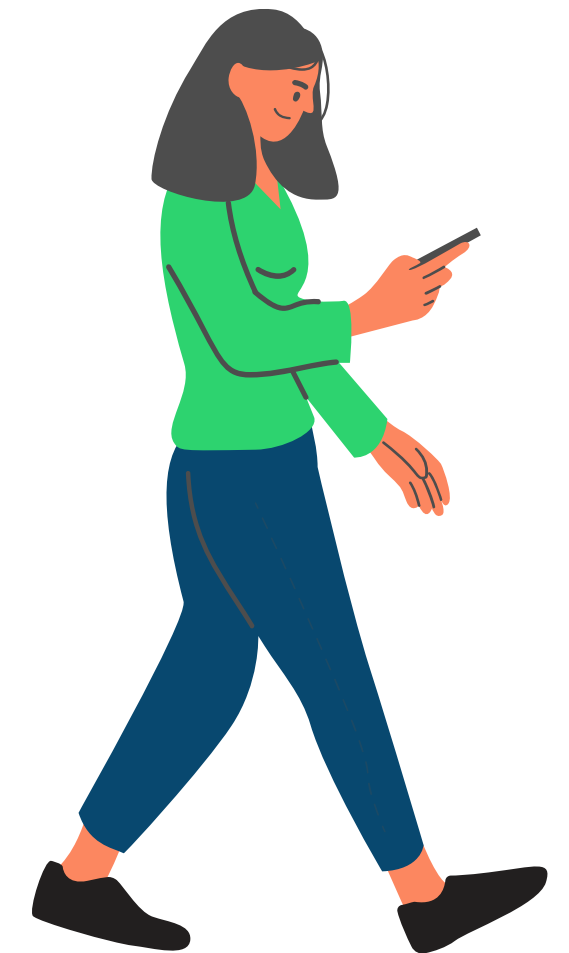
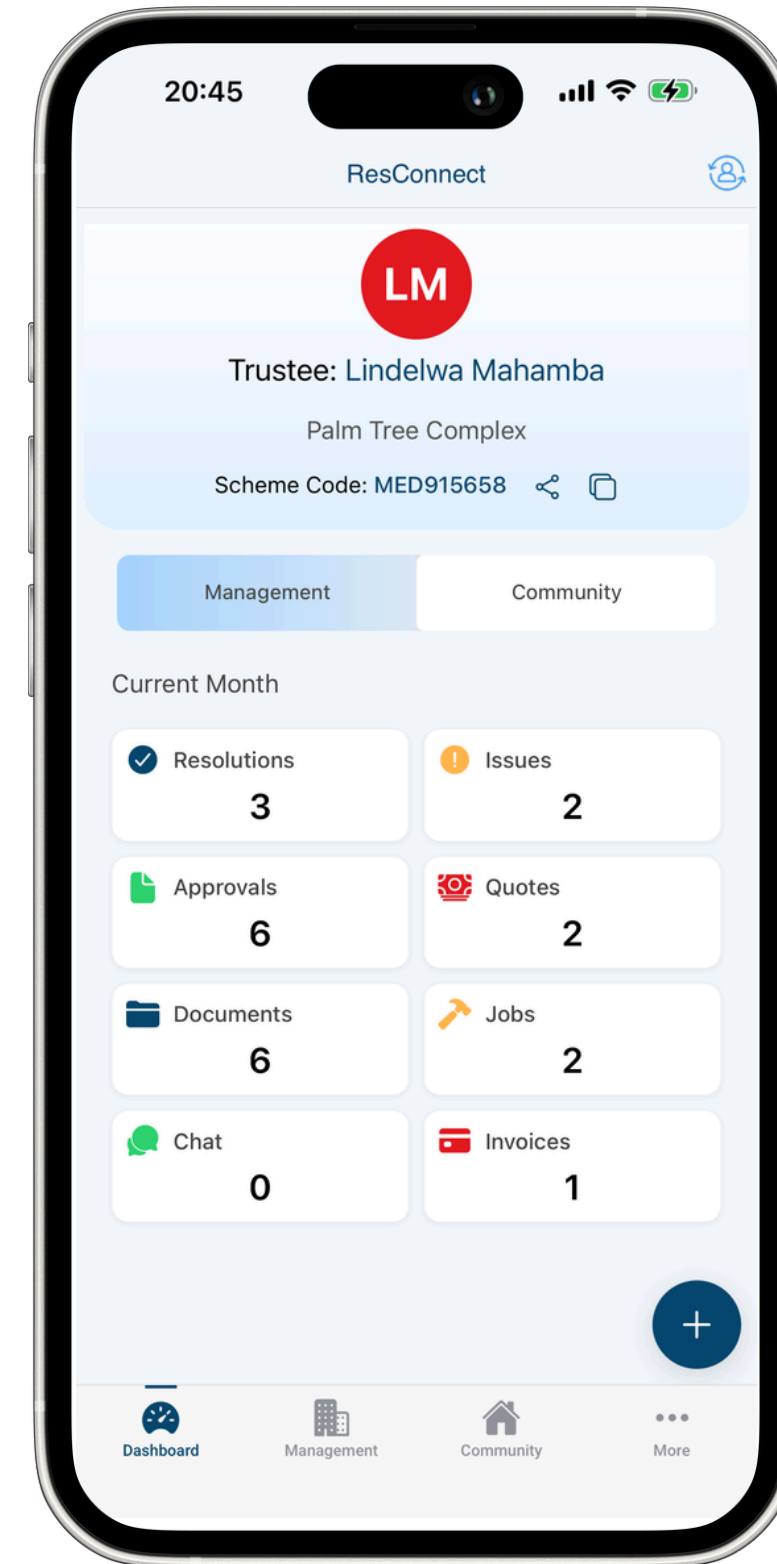
Security Guard

Streamline Communication

Tired of juggling multiple communication channels?



Say goodbye to chaos and hello to streamlined efficiency with Resconnect communication management app - specially designed for Community schemes



PRIVATE | POPIA COMPLIANT

Scheme Level Management

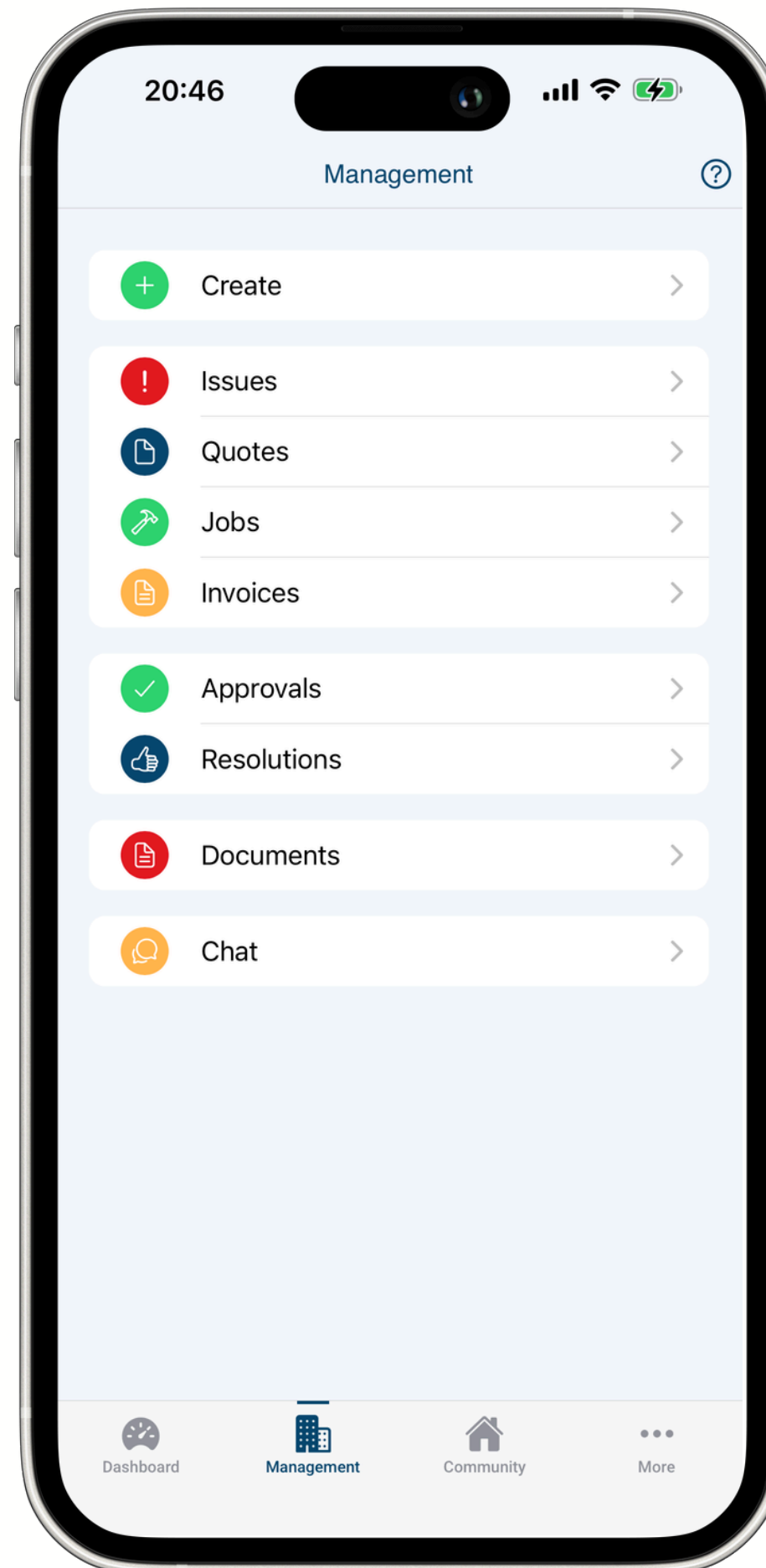
Features

Maintenance

- Manage issues
- Quotes,
- Jobs,
- Invoices,
- Payments and
- Contractors

General

- Management Resolutions
- Scheme Documents
- Chat



● Maintenance

streamline the entire maintenance process from reported issue to final payment all in one place.

● Resolutions

Create and share resolutions with trustees with real-time tracking of approvals. Centralized storage of approved resolutions

● Documents

Share documents such as scheme rules with owners and tenants in a secure and transparent way.

Scheme Units Management

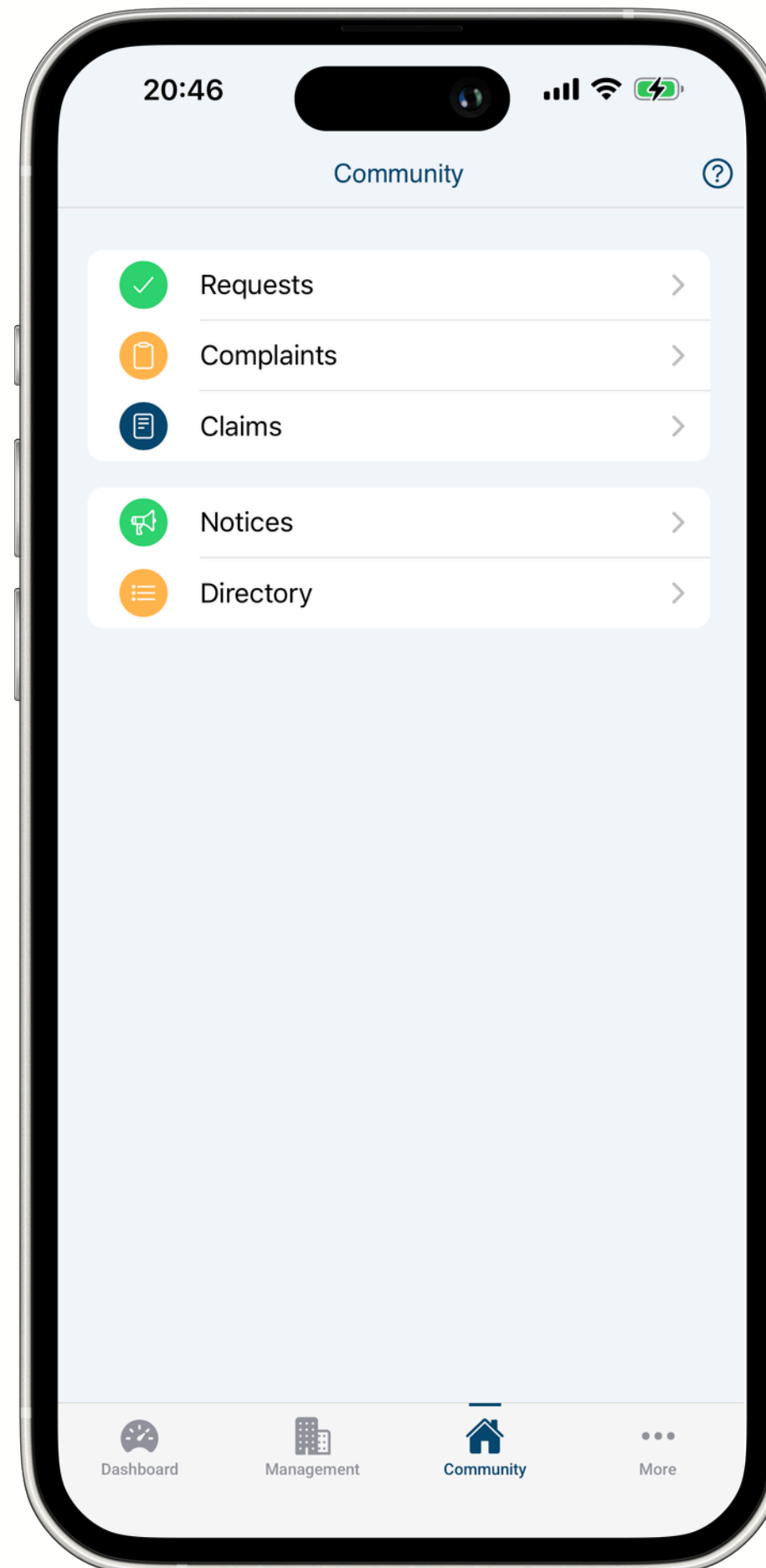
Features

Trustees/Managing Agent

- Manage Requests
- Manage Complaints
- Manage Incidents
- Receive claims
- Send notifications
- Directory - Bulk SMS, Emails

Owners/Tenants

- Send & Track requests and complaints
- Report incidents
- Log claims
- Receive notifications
- Manage unit jobs & contractors
- Access scheme documents



● Requests and Issues

Ditch emails, phone calls and logbooks. Owners and tenants log requests and issues directly to trustees. Issues and requests are addressed quickly and efficiently.

● Notifications

Send notifications to owners/tenants and group comments in a clear and organized way. Keep notifications and responses organized and easy to follow.

● Claims

Owners and tenants can submit claims with ease. Claims are automatically routed to the correct person for processing. Keep owners and tenants informed throughout the claims process

Access Control



Modern Visitor Management

Ditch the Manual Logbooks. Go Secure. Go Digital.

Current Challenge:

- Manual logbooks are slow, error-prone, and insecure
- Illegible handwriting, missed entries, and delayed reporting
- Visitor personal data left exposed at reception

Our Solution:

- All Visitors: Capture full name & mobile number with secure OTP verification
- Cloud-Based: Visitor info is securely saved to the cloud in seconds
- POPIA Compliant: No more personal details lying around or at risk

Key Benefits:

- Faster check-in process for guests and drivers
- Accurate, real-time digital records — always accessible
- Stronger site security and visitor traceability
- Professional and modern first impression



Access Control

Access Code Option



Access Code

Resident

- Add guest details
- Generate Access Code

Resident view

21:43

< Generate Access Code

VISITOR DETAILS

First Name
Mpho

Last Name
Marudza

Mobile
+27 621234567

Cancel Generate Code

Dashboard Services More

View Access Code

Resident

- View Access Code
- Share or copy Access Code

21:43

< Share Access Code

One-time access code

818016

Valid today 02 Jul 2026

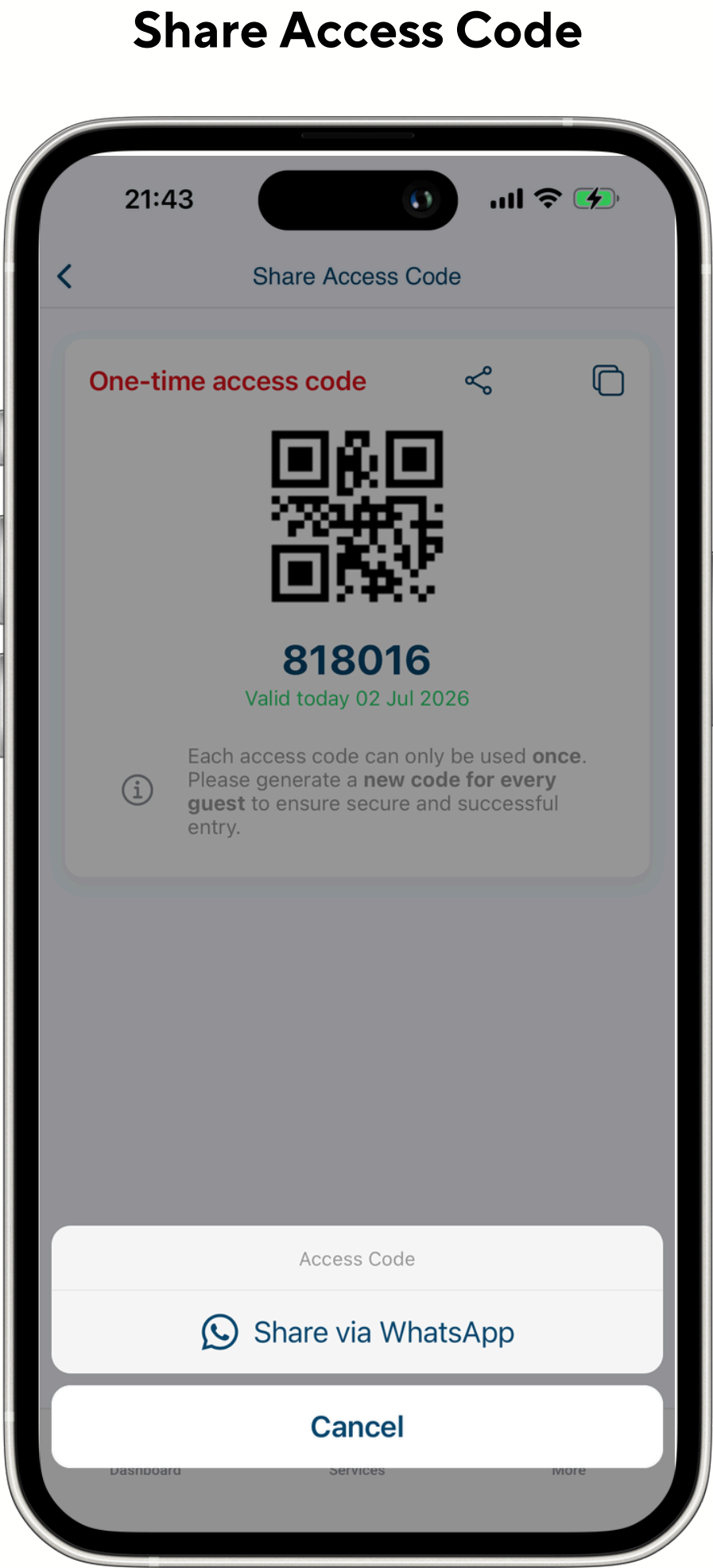
Each access code can only be used **once**. Please generate a **new code** for every **guest** to ensure secure and successful entry.

Dashboard Services More

Secure Access

Resident

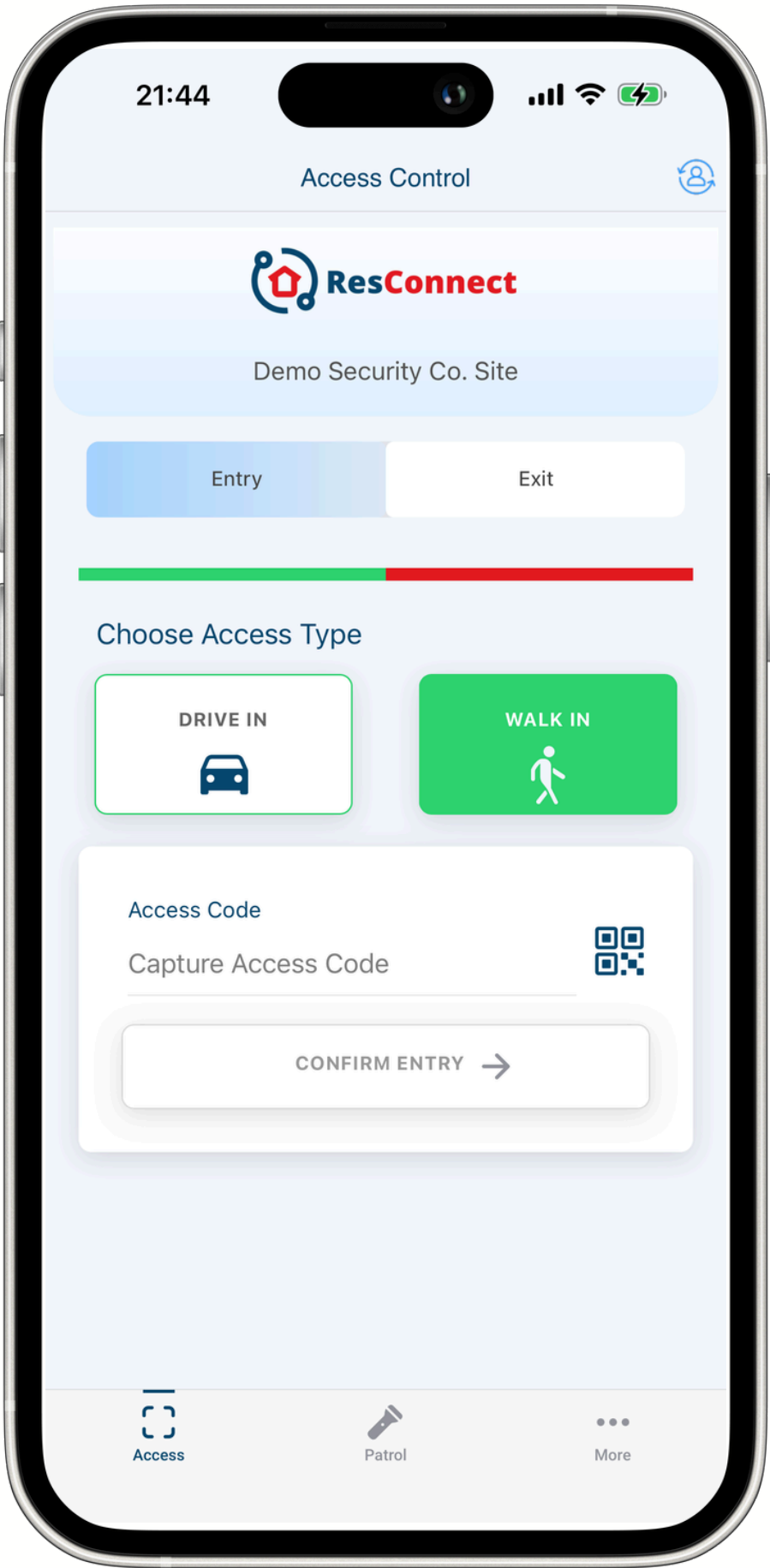
- Share Access Code with guest
- Guest presents code at gate



Security Guard View

Security Guard

- Scan Access Code
- Grant Access



Scheme Setup



Client Setup

Community Scheme/Estate

- Create Scheme profile
- Add scheme trustee
- Download app and create account (activate)
- Share scheme/estate onboarding code
- Download app and create account (activate) Using onboarding code



Account Executive



Trustee



Owners/Tenants

21:01

Edit Scheme

P

Palm Tree Complex

Scheme Name

Palm Tree Complex

Number of Units

5

Scheme Address

Q Sandringham, Johannesburg, So

Scheme Active

Security Patrol Active

Is this a self managed scheme?

Assign Managing Agent

Does the scheme require Access Control?

Select Type of Access Points

✓

 Drive In

✓

 Walk In

Select Drive-In Access Method

20:45

ResConnect

LM

Trustee: Lindelwa Mahamba

Palm Tree Complex

Scheme Code: MED915658

Management

Community

Current Month

✓

 Resolutions

3

!

 Issues

2

✓

 Approvals

6

📄

 Quotes

2

📁

 Documents

6

🔧

 Jobs

2

💬

 Chat

0

📄

 Invoices

1

+

Dashboard

Management

Community

More



ResConnect

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